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NEWS FLASH

Enzyme Cleaner Alert

The tile industry's customer base has struggled with effective cleaning protocols in commercial environments for years. Different types of cleaning chemicals have been used to some degree with varying performance benefits.

In tile installations today, we are finding an increased usage of enzymatic cleaners in replacement of more traditional cleaning regimens. These cleaners can have a severely destructive effect on epoxy, urethane and latex-containing cement grouts.

Since the full effects of these enzymatic cleaners are unknown, many job failures have been reported. We are recommending that your customers continue to use traditional cleaning methods to avoid potential job failures.

At this time, we are **NOT** recommending the use of any enzymatic cleaners for Quartz-Lock™ 2 Grout and will not warrant any installation using these enzymatic cleaners moving forward.

If you have any questions or would like to discuss this situation, please contact us at info@StarQuartz.com.

Thank You.