

Abe and Arlene Meilich
132 Lauren Lane, Camden, NC 27921-9648
301-370-5895 Cell

November 12, 2009

Chris Warren
John Silveira
StarQuartz Industries, Inc.
1300 Russell Street
Baltimore, MD 21230

Dear Chris and John,

The finest compliment any company can receive is to hear the words "Your product is the best and I wouldn't consider using any other". Words alone can not express the gratitude Abe and I both have for your StarQuartz Grout and you superior customer service.

The grout we have in our laundry room and three of our bathrooms looks like the day it was installed. Spills wipe-up with a paper towel just the same as if it was a laminate. Most people don't think twice when they are choosing grout other than to consider the color. But if they choose *any* brand other than StarQuartz Grout, they will spend hours cleaning it, and never even realize what they missed out on. Grout is not a usual topic of conversation.

I only wish this product had been invented and available all the many years that I have been a home owner. Like I said earlier, the best recommendation you can ever expect is from someone who tells all their friends, families and acquaintances that there is no other grout they should ever consider using, and insist that those friends, families and acquaintances take the time to learn about StarQuartz Grout. They need to read all about it on the Internet, because every word is true.

I openly invite anyone to call me with any questions. Our home is located about 70 feet from a massive river – the worse moisture conditions you can be exposed too, and our grout is perfect! It hasn't stained, it hasn't shrunk, and it hasn't disintegrated. What else can I say?

Thank you for producing such a superior product.

Sincerely,

